

Table 1: Domestic Fare Rules & Penalties

Fare Families		Minimum Baggage Weight	Minimum Value	Minimum Penalties
Subs		(SE,ES,S,LT,T,CG,LL,LS,LA,WA,AWA,AWA,OS,GA,KA)	(H,A,L,M,M,US,IS)	(Y,T,C)
Change Fees For Penalties For Service	Any changes within 24 hours of booking, if booked at least 7 days before the travel dates	NL	NL	NL
	Departure 3-9 days Departure 10 days & above	100 USD or basic fare plus base (whichever is higher) 100 USD or basic fare plus base (whichever is lower)	100 USD or basic fare plus base (whichever is higher) 100 USD or basic fare plus base (whichever is lower)	NL
Cancellation Fees For Penalties For Service	Any changes within 24 hours of booking, if booked at least 7 days before the travel dates	NL	NL	NL
	Departure 3-9 days Departure 10 days & above	100 USD or basic fare plus base (whichever is higher) 100 USD or basic fare plus base (whichever is lower)	100 USD or basic fare plus base (whichever is higher) 100 USD or basic fare plus base (whichever is lower)	100 USD or basic fare plus base (whichever is higher) 100 USD or basic fare plus base (whichever is lower)
Change Cancellation allowed as		1. Hours before the departure of flight. For Change cancellation done within 24 hours of the change or 7 days before the change or 14 days.	2. Hours before the departure of flight. For change cancellation done within 2 hours before the change or 14 days.	3. Hours before the departure of flight. For change cancellation done within 2 hours before the change or 14 days.
No Show		Only taxes refundable	Only taxes refundable	Only taxes refundable

1. Amount of USD based on IATA Rules. 2. In US/Canada/UK/India/Australia/China, the cancellation charges will be based on the applicable plus fare charge or refundable plus charge or already included with basic fare.

Note:

- 1. All other changes are applicable per country. In case of 'non-refundable', basic fares will be refunded.
- 2. Rules of the respective applicable change and cancellation of fares are applicable.
- 3. Governmental taxes, MSO charges will apply for change/cancellation of fare/advance.
- 4. In case of flight cancellation.
- 5. Minimum baggage weight is based on the below table.
- 6. Passengers return back to the point of origin by the first available carrier. Full amount to be refunded.
- 7. Other arrangements for the cancelled tickets are made in the passenger's interest. Refund of basic fare to the applicant/agent.
- 8. The percentage is not taken for the ticketed destination as percentage is subject to management. Full refund is subject to respective MSO along with applicable non-refundable, if any.
- 9. In the refundable cancellation fare applicable on selected fares.
- 10. Taxes/fees are subject to change without prior notice.

Domestic rules details: